

# YSI Hydrodata Services Guide



YSI products and systems are used throughout the world to measure, monitor, and provide high-quality, reliable data to help our customers make critical decisions in the management and protection of water resources.

## International Service Centre

YSI Hydrodata, based in Letchworth, England, has been specifically staffed and stocked to provide the highest levels of service for both before and after sale. Inventory includes replacement units, spares and consumables, and our expert staff are always available for technical support by telephone, email, or fax.

## On-Site Services

YSI instruments are designed to be rugged, accurate and easy-to-use. However, many customers request assistance and on-site training during installation, which we are happy to provide. This helps ensure that equipment is installed correctly and that the most appropriate monitoring regimen is adopted from the start. If necessary, we can offer a complete deployment service including calibration and set-up and even data collection. Site surveys are also available.

## Calibration

Simple routines with user prompts are built into most of YSI's products. However, where necessary, we are able to offer on-site calibration or training in addition to the calibration services that we offer from our own service centres.

## Upgrades

YSI Incorporated invests heavily in Research and Development, which means that existing customers are able to benefit from a regular stream of product upgrades and improvements. For example, users of the 6920, 6820, and 6600 multiparameter monitors are able to have their sondes upgraded to include the "Clean Sweep™" system for extended deployment.

## Rental

In instances when instruments are only required for a short period, or when budgets are insufficient for outright purchase, many of our customers benefit from access to a large pool of rentable instruments. These can be delivered on short notice anywhere in the world - tested, calibrated, and ready to go.

## Real-time Systems

Continuous monitoring systems enable the collection of truly representative data; they also facilitate the activation of alarms when preset conditions arise. YSI employ the latest in high-tech communications technology to ensure that customers have quick and easy access to the most up-to-date environmental data.

## Design and Specification

Our highly qualified and experienced team of engineers are able to provide technical advice, specification sheets and system proposals specifically designed to meet your monitoring needs. We specify the best and most appropriate technology for each application, taking into account local conditions, data requirements and the target budget.

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